

# 2012 PLUMBING SERVICE ORDER FORM

EFFECTIVE JANUARY 1, 2012 – DECEMBER 31, 2012

501 South College Street, Charlotte, NC 28202 • (704) 339-6100 • [www.charlotteconventionctr.com](http://www.charlotteconventionctr.com)



## PLUMBING RULES & REGULATIONS

1. Wall, column and permanent building utility outlets are not part of booth space and are not to be used by exhibitors or decorators unless specified otherwise. Equipment in column recesses may not be blocked at any time. Under no circumstances shall anyone other than "house personnel" make service connections or disconnects.
2. All equipment must meet federal, state and local safety codes. The Charlotte Convention Center reserves the right to refuse plumbing connection of equipment based on safety. PVC is not an approved method of air distribution within this facility.
3. Claims will not be considered unless filed by exhibitors prior to close of show.
4. Prices are based on current wage rates and are subject to change without notice.
5. All equipment must be properly tagged with complete information as to volume, size and PSI requirements.
6. All material and equipment furnished by the Charlotte Convention Center for plumbing service orders shall remain the Convention Center's property (unless purchased as part of the service order) and shall be removed only by Convention Center personnel, at the close of the show.
7. Compressed air will be turned on one hour prior to show opening time and turned off at show closing time daily, unless other arrangements are made in advance.
8. Charlotte Convention Center plumbers are authorized to cut exhibitor or decorator floor coverings, to permit installation of service and to maintain floor pit systems. No exceptions will be made in this area. Failure to comply may result in loss of service order. Booth layouts are prepared by show management or decorators, NOT the Convention Center.
9. Service outlet size will be determined by volume required.
10. Rates quoted for all connections cover only the bringing of service to the booth in the most convenient manner and do not include connecting equipment or special work. All work performed within the booth will be charged on a time and material basis.
11. Advance orders must be received a minimum of twenty-one (21) days prior to show opening.
12. Payment must accompany order. No exceptions please. Notice of cancellation must be received prior to scheduled move-in, in order to receive credit. Credit will not be given for services installed and not used.

13. A separate connection fee will be paid for each piece of equipment using connected service, connected direct or otherwise.
14. It is recommended that exhibitors provide a filter separator or dryer for all equipment requiring airlines. The Charlotte Convention Center will not be responsible for moisture or water in airlines.
15. If air and water pressure is critical, it is recommended that exhibitors supply a pressure regulator. The Charlotte Convention Center does not guarantee minimum and maximum pressure.

Floor Rate prices apply to orders received after the due date (21 days prior to show opening). The Charlotte Convention Center does not guarantee service prior to show opening for late orders. All requirements exceeding the rate schedule must be priced and approved by the Convention Center prior to ordering.

Payment in the form of check or money order must accompany service orders. Plumbing will not be installed until payment is received. NO EXCEPTIONS

Plumbing prices are for ordered air or water sources only. Hook-ups are not included. Labor for plumbing work on equipment including repairs, tracing malfunctions, fishing air and water lines under carpet, and hook-ups provided by Convention Center Plumbers, will be charged at the prevailing rate (\$55.00 per hour, 1 hour minimum). If floor plans are received in advance (21 days prior to show opening) every attempt will be made to work with the Decorator to install lines under carpet.

Exhibitor Technicians are permitted to perform all plumbing work inside booths, including hook-ups, to ordered plumbing sources. All work must conform to national and local codes, and is subject to inspection by Charlotte Convention Center personnel.

Labor rates are based on 9 hour days, typically from 7:30am to 5:00pm. Booth labor will be charged an overtime rate after 5:00pm at the rate of 1.5 times the normal rate.

Please consult with the Convention Center on air and water layouts, as these lines are round and create a bulge in the carpet. In most cases they may be routed around the perimeter of the booth line and out of high traffic areas.

Air and water lines are NOT directed from overhead.

Rates run the duration of the show. Power, air and water are available 24 hours.

WILL YOU REQUIRE A CONVENTION CENTER PLUMBER?

☐ YES ☐ NO

QUANTITY	DESCRIPTION	ADVANCED RATE	FLOOR RATE	TOTALS
<b>COMPRESSED AIR (90 – 100 PSI)</b>				
_____	1ST CONNECTION 1/2	140.00	180.00	_____
_____	EACH ADDITIONAL	100.00	125.00	_____
_____	1ST CONNECTION 3/4	210.00	250.00	_____
_____	EACH ADDITIONAL	190.00	210.00	_____
_____	1ST CONNECTION 1	265.00	290.00	_____
_____	EACH ADDITIONAL	220.00	235.00	_____
<b>WATER AND DRAINAGE 1/2" LINE</b>				
_____	1ST CONNECTION	125.00	160.00	_____
_____	EACH ADDITIONAL	90.00	110.00	_____
<b>DRAINAGE 3/4" LINE</b>				
_____	1ST CONNECTION	100.00	125.00	_____
_____	EACH ADDITIONAL	70.00	80.00	_____
<b>ONE TIME FILL AND DRAIN WATER ONLY</b>				
_____	FIRST 500 GAL UNIT	140.00	180.00	_____
_____	EACH ADD. UNIT	110.00	145.00	_____
_____	EACH ADD. 500 GAL	30.00	35.00	_____
_____	30 GALLON WATER HEATER	250.00	370.00	_____
_____	SINGLE UTILITY SINK	260.00	390.00	_____
<b>CONVENTION CENTER QUOTE</b>				_____
<b>SUB-TOTAL</b>				_____
<b>TOTAL OF CHARGES</b>				_____

**NOTES:** No chemicals of any kind are to be dumped into the Charlotte Convention Center's drainage system. Exhibitors and/or Decorators are responsible for the removal of all liquids other than water. Water service must be ordered for coolants, which are mixed on the show floor, if not ordered as part of booth service. Please contact the Convention Center for pricing on any service not listed in the service order form. All materials used for the connection of an exhibitor's equipment are purchased by and become the property of the exhibitor. Exhibitors are responsible for air dryers and/or water separators for the protection of their equipment. The Convention Center does not guarantee that airlines do not contain moisture or water.

## PLEASE PRINT

Name \_\_\_\_\_ of \_\_\_\_\_ Event  
 Event Date \_\_\_\_\_ Booth No. \_\_\_\_\_  
 Company \_\_\_\_\_ Name \_\_\_\_\_  
 Contact \_\_\_\_\_  
 Telephone \_\_\_\_\_  
 Fax \_\_\_\_\_  
 E-Mail \_\_\_\_\_ Address \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_  
 State \_\_\_\_\_ Zip \_\_\_\_\_  
 Authorized \_\_\_\_\_ By \_\_\_\_\_  
 Print \_\_\_\_\_ Name \_\_\_\_\_  
 Date \_\_\_\_\_

Check \_\_\_\_\_ / \_\_\_\_\_ Money \_\_\_\_\_ Order \_\_\_\_\_ \$ \_\_\_\_\_

American Express – MasterCard – Visa Only (circle one)

Account Number \_\_\_\_\_

Expiration Date \_\_\_\_\_

Make checks payable to: Charlotte Convention Center  
 c/o Smart City Networks  
 5795 W. Badura Ave Suite #110  
 Las Vegas, NV 89118

Credit Card Fax Orders:  
 Fax: 702.943.6001  
 Order verification: 888.446.6911  
 For technical questions call: 704.339.6070

Charlotte Convention Center  
 Exhibit Floor Service Desk  
 during event: 704.339.6700

Orders must be received 21 days prior to show opening to be eligible for advanced rate.

**NOTE:** BEFORE ANY ADDITIONAL WORK CAN BE PERFORMED, A CREDIT CARD NUMBER MUST BE ON FILE. UNDER NO CIRCUMSTANCES CAN PLUMBING BE RESOLD BY SHOW MANAGEMENT, PRODUCTION COMPANIES, SHOW'S GENERAL CONTRACTOR OR EXHIBITORS.